

# Privacy Notice for Parents and Guardians

Owner:	Data Protection & Compliance Manager
Document Status:	Final
Approved by:	Information Technology Steering Committee (ITSC)
This document is available from:	School Website
Review cycle:	Annual
Current version adopted:	2.1 (September 2020)
Next review date:	May 2021
Linked Documents:	Privacy Notice for Alumni (OSE) and Friends of St. Edward's
	CCTV Policy
	Data Retention Policy
Linked External Documents:	• ICO - <a href="https://ico.org.uk/">https://ico.org.uk/</a>

Signed by: On behalf of: ITSC

Date: 23/09/2020

#### **Introduction**

This notice is to help you understand how and why we collect personal data about you, the parents and the guardians of the pupils, and what we do with that information. It also explains the decisions that you can make about your information. To use data protection terminology, the School is the "data controller" or "controller".

#### What is "personal data"?

Personal data is information which is about you and from which you can be identified.

This includes your contact details, medical and welfare data, next of kin and financial information. Photos, video recordings and identifiable CCTV images of you are also personal data.

### Where we get your personal data from and who we share it with

We obtain your personal data from a number of different sources. We get a lot of information from you (eg, when you complete the application, registration and joining forms). We also get information from other sources such as our teachers, your child, your child's previous schools, other members of your family, other pupils and their parents, as well as from people outside of the School such as the local authority.

We will also share information with these people and organisations where appropriate. For example, if you tell us about something which has happened at home, we will share this with your child's teachers if relevant.

If a third-party processes personal data on the School's behalf, the School will fulfil its obligations under the latest data protection laws.

The sections below contain further information about where we get your personal data from and with whom it is shared:

#### The purposes for which we use your information and the lawful bases

We use your information in order to:

- 1. Carry out our obligations and enforce our rights under our contract with you;
- 2. Teach your child and our other pupils;
- 3. Look after your child and others such as other pupils;
- 4. Enable the School to comply with its legal obligations, to assist the School regarding the management and operation of the School and to advance and protect the School's interests, objects and reputation;
- 5. In order to send out School publications and newsletters, we will share your details with trusted suppliers.
- 6. Fundraise, market and promote the School. For example, by using photographs in the School prospectus, on the School's website or in social media.

Our lawful bases for using your personal data are as follows:

- Contract (CT): We will need to use your information in order to perform our obligations under our contract with you and for you to perform your obligations as well. For example, we need your name and contact details so that we can update you on your child's progress and so that we can contact you if there is a concern. We may also rely on this basis where you have asked us to do something before entering into a contract with us.
- Legitimate interests (LI): This means that the School is using your personal data where this is necessary for the School's legitimate interests or someone else's legitimate interests. Specifically, the School has a legitimate interest in educating and looking after its pupils, complying with its agreement with you for your child to be at the School, making sure that we are able to enforce our rights against you, for example, so that we can contact you if unpaid school fees are due, investigating if something has gone wrong and protecting, promoting and improving the School. This basis applies to all of the purposes listed above.
- **Public task (PT):** This allows the School to use personal data where doing so is necessary in order to perform a task in the public interest. This basis applies to purposes 2, 3 and 4 above. For example, we are performing a task in the public interest when we teach and look after your child.
- Legal obligation (LO): The School might need to use your information in order to comply with a legal obligation, for example, to report a concern about your child's wellbeing to Children's Services or in relation to inspections. Occasionally we may have a legal obligation to share your personal data with third parties such as the courts, local authorities or the police.
- **Vital interests (VI):** In limited circumstances we may use your information to protect your vital interests or the vital interests of someone else. For example, to prevent someone from being seriously harmed or killed.
- Consent (CO): We may ask for your consent to use your data in certain ways for example, we will ask for your consent for marketing and promotional purposes and before taking or using identifiable (named) photographs and videos. If we ask for your consent to use your personal data, you can take back this consent at any time.
  - Any use of your information before you withdraw your consent remains valid. You can contact the Data Protection & Compliance Manager if you would like to withdraw any consent given.

We do not rely on the contractual basis to use your personal data if we do not have a contract with you. For example, if you are a guardian or a parent not party to the contract with the School for your child's education.

The section below contains more information about our purposes for using your personal data and the lawful bases.

#### Our purposes and lawful bases in more detail

This section contains more detail about the purposes for which your personal data is used, the applicable lawful bases as well as further information about sources and recipients.

We have also used a code system so that you can see which bases we are relying on for each of the purposes described below.

1. The School's primary reason for using your personal data is to provide educational and pastoral services to your child (LI, CT, PT).

- 2. We will use information about you in order to process your application for your child's admission to the School. We obtain information about you from the forms and from your child's previous schools. We also may get information from professionals such as doctors and local authorities (LI, CT, PT).
- 3. We will have information about any family circumstances which might affect your child's welfare or happiness. This is to help us provide appropriate care and support to your child (LI, CT, PT).
- 4. We will need information about any court orders or criminal petitions which relate to you. This is so that we can safeguard the welfare and wellbeing of your child and the other pupils at the School (LI, CT, PT).
- 5. We use CCTV to make sure the school site is safe. Identifiable images captured of you via CCTV is considered as your personal data. The School may use personal data including CCTV recordings for the purposes of crime prevention and investigation and in connection with its obligation to safeguard the welfare of pupils, staff and visitors to the School site. Further information about the School's use of CCTV can be found in the School's CCTV Policy. CCTV is not used in private areas such as toilets or changing rooms (LI, CT, PT).
- 6. We will use your personal data to take other steps to make sure the school site and buildings are safe, for example, we keep a record of visitors to the school at any given time (LI, PT, LO).
- 7. If there is a complaint or grievance made to the School which involves you then we will use your information in connection with that complaint or grievance (LI, PT).
- 8. The School may share information about you with the local authority for the purpose of the preparation, implementation and/or review of your child's Statement of Special Educational Needs (SEN) or Education Health and Care Plan (EHCP) (LI, PT, LO).
- 9. Where appropriate, the School will have information about your religious or other beliefs and practices. For example, if you do not eat certain foods (LI, PT).
- 10. We will also hold information such as your sexuality, racial or ethnic origin and nationality and for the purposes of providing services such as calculating numbers and statistics for the Independent School Council (ISC) Census and Department of Education (DFE) information. We won't necessarily share your personal data with DFE/ISC (LI,LO,PT).
- 11. We may take photographs or videos of you at School events to use on social media and on the School website. This is to show prospective parents and pupils what we do here and to advertise the School. We may continue to use these photographs and videos after your child has left the School (LI).
- 12. With prior consent from you, we will send you information electronically to keep you up to date with what is happening at the School, for example, by sending you School publications, newsletters and information about events and activities taking place (including marketing, fundraising and promotional events) (CO).
- 13. We may also post material including School publications and magazines to your address. You have the right to object to this by informing us (LI).
- 14. The community engagement and fundraising team called Beyond Teddies will also have access to your details to invite you to events and send you communications pertinent to your personal and professional interests. (LI).
  - Further information on support provided by the alumni team can be found here <a href="https://www.stedwardsoxford.org/ose/welcome/">www.stedwardsoxford.org/ose/welcome/</a>

- 15. We will keep details of your address when your child leaves the School so the Beyond Teddies team can send you Rhubarb (Alumni Magazine) should you request one (LI).
- 16. We may use your personal data in order to help make the School better, for example, to raise money for the School (LI).
  - For more information, please see our Privacy notice for Alumni and Friends of St Edward's. <a href="https://www.stedwardsoxford.org/about-us/reports-and-policies">www.stedwardsoxford.org/about-us/reports-and-policies</a>
- 17. We will keep details of your address when your child leaves the School so we can find out how your child is progressing (LI).
- 18. We may use your information when ensuring network and information security, for example, our anti-virus software might scan files containing information about you (LI).
- 19. We also keep some information indefinitely for archiving purposes (this is known as "archiving in the public interest" under data protection law) and for historical research purposes. This includes the School's legitimate interest in research; supporting long-term accountability; enabling the discovery and availability of the School and the wider School community's identity, memory, culture and history; enabling the establishment and maintenance of rights and obligations and of precedent decisions; educational purposes; and commercial and non-commercial re-use. For example, we keep some old photographs so that we have a record of what the School was like in the past. Information held in our archive may be made publicly available, but this would only be done in compliance with the latest data protection laws (LI, PT).
- 20. We may use your information in connection with legal disputes (LI, PT, LO).

#### **Financial information**

- 21. We will process financial information about you in relation to the payment of fees. In some cases, we get information about you from third parties such as credit reference agencies or from your child's previous school(s) (LI, CT).
- 22. We will hold information about bankruptcy petitions and statutory demands, where relevant (LI, CT).
- 23. We may share your information with debt recovery suppliers if you do not pay any School fees owed to the School (LI, CT).
- 24. We may search the files of any licensed credit reference agency in order to verify your identity. This also allows us to assess your application for the award of a bursary or for credit in contemplation of an agreement for the deferment of fees. The credit reference agency will keep a record of that search and details about your application. This record will be seen by other organisations which make searches about you (LI, CT).
- 25. We may obtain information about you from publicly available sources, such as Companies House and Zoopla, to assess your ability to pay School fees (LI, CT).
- 26. We may use a third-party organisation to assist us with our bursary application process. If you apply for a bursary, we will share information about you with a third-party organisation to assist us so that they can assess your application (LI, CT).
  - Failure to supply information may result in a refusal of an award or credit.

## **Sharing personal data with third parties**

- 27. In accordance with our legal obligations, we will share information with local authorities, the Independent Schools Inspectorate / Ofsted and the Department for Education, for example, where we have any safeguarding concerns or to comply with our legal obligations. These organisations may also provide information to us for these purposes (LI, LO, PT).
- 28. On occasion, we may need to share information with our legal advisors for the purpose of obtaining legal advice (LI, LO, PT).
- 29. We may share information with the police for the prevention and investigation of crime and the prosecution of offenders. We will only do this in specific circumstances to assist the police with their investigations (LI, CT, LO, PT).
- 30. We may need to share information about you with the Health and Safety Executive (a government organisation) if there is a health and safety issue at the School (LI, LO, PT).
- 31. Occasionally we may use consultants, experts and other advisors to assist the School in fulfilling its obligations and to help run the School properly (e.g. our auditors). We will share your information with them if this is relevant to their work (LI, CT, PT).
- 32. If your child is not of British nationality, we need to make sure that your child has the right to study in the UK. Sometimes the government will ask us to provide information as part of our reporting requirements. In addition to this we have a duty to provide information about you to UK Visas and Immigration to comply with our duties as a Tier 4 sponsor (LI, CT, LO, PT).
- 33. The School is a charity which means that in exceptional circumstances we may need to share your information with the Charity Commission e.g. in the event of a serious incident (LI, LO, PT).
- 34. We may share some information with our insurers to make sure that we have the insurance cover that we need, or in connection with an actual or possible claim (LI, PT).
- 35. If you have unpaid fees, we may share information about this with other schools or educational establishments to which you intend to send your child (LI).
- 36. If your child leaves us to attend another school, we may provide that school with information about you. For example, details of family circumstances if there have been any safeguarding incidents (LI, LO, PT).
- 37. We may share information about you with others in your family where this is part of our obligation to take care of your child, as part of our wider legal and regulatory obligations, or in connection with school fees (LI, PT).
- 38. We may need to share information if there is an emergency, for example, if you are hurt whilst on School premises (LI, VI).
- 39. If you have appointed an agent to act on your behalf, we may share information with them. For example, we may send letters to them so that they can pass these on to you (LI).
- 40. We may send you information about the School before you accept a place for your child. For example, we may send you a copy of the school prospectus (LI).
- 41. If your child has a Statement of Special Educational Needs or an Education and Health Care Plan, we will share information with and obtain information from the local authority about you (LO, PT).

- 42. If ever in the future, we are considering restructuring the charity which operates the School, we may share your information with the other parties involved and with the relevant professional advisors (LI).
- 43. Some of the records the School keeps, and which contain your personal data may be used by the School (or by someone else such as the government) to check the School's performance (LI, PT).
- 44. The School must make sure that our computer systems are working well and are secure. This may involve information about your child, for example, our anti-virus software might scan files containing information about your child (LI).
- 45. We may share your personal data with Governors of the School if it concerns something it would be appropriate to tell them about for the purposes set out in this notice. For example, if there is a concern involving you or your child (LI, PT).
- 46. We use contractors to handle personal data on our behalf for the following purposes (LI):
  - IT consultants who might access information about you when checking the security of our IT network;
  - we use software, apps and websites to help us with teaching, and to help us provide pastoral support to our pupils. For example, we use an app which allows pupils to access homework which has been set by their teachers; and
  - we use third party "cloud computing" services to store some information rather than the information being stored on hard drives located on the School site.

As you will see from this notice, in some cases we will rely on more than one lawful basis above for a particular use of your information. In addition, we may move from one of the lawful bases listed above to another as circumstances change. For example, as a safeguarding matter becomes more serious, we may start to rely on legal obligation to share personal data with the local authority in addition to the other lawful bases which are noted for safeguarding purposes.

## More sensitive types of personal data

The School has extra obligations in relation to some types of more sensitive personal data. This applies to the following categories of information: personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic information, biometric information, health information, and information about criminal convictions or offences. When the School handles these types of information it will usually be doing so because:

- It is in the substantial public interest to do so, for example, to assist the School comply with its safeguarding obligations;
- There will be times when the School needs to use your information because we are an employer (e.g. we employ teachers). Also, the School may use your information to comply with social protection law (e.g. to look after your child) and social security laws. Social protection law is concerned with preventing, managing, and overcoming situations that adversely affect people's wellbeing;
- To protect the vital interests of any person where that person cannot give consent, for example, if they are seriously hurt and are unconscious;
- It is necessary for the establishment, exercise or defence of legal claims. For example, this allows us to share information with our legal advisors and insurers.

## **Sending information to other countries**

In certain circumstances, we may send your information to countries which do not have the same level of protection for personal data as there is in the UK. For example, we may:

- store your information on cloud computer storage based overseas;
- sign up with organisations that are overseas to enhance the quality of teaching.

The European Commission has produced a list of countries which have adequate data protection rules. The list can be found here: <a href="https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/adequacy-protection-personal-data-non-eu-countries\_en">https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/adequacy-protection-personal-data-non-eu-countries\_en</a>

If the country that we are sending your information to is not on the list, or is not a country within the EEA (which means the European Union, Liechtenstein, Norway and Iceland), then it might not have the same level of protection for personal data as there is in the UK.

Where appropriate we may put in place additional safeguards, for example, if we are using a third party to process a payment then we may ask them to contract with us using model data protection clauses provided by the European Commission in the absence of any other appropriate safeguard. If you would like more information about the safeguards that are in place, please contact the Data Protection & Compliance Manager.

## For how long do we keep your information?

We keep your information for as long as we need to in order to educate and look after your child. We will keep some information after your child has left the School, for example, so that we can find out what happened if you make a complaint. In some cases, we may keep your information for a longer time than usual, but we would only do so if we had a good reason and only if we are allowed to do so under data protection law.

We will also keep information for a long time as part of its wider legal and regulatory obligations, even if that information is no longer needed for marketing, development or fundraising purposes. Similarly, we will retain information about your involvement with the School as this helps us tailor our communications to you both now and in future. We may also need to keep a record if you tell us that you do not want to hear from us anymore, so that we do not inadvertently add you to our mailing list in the future.

Some data may be retained indefinitely for archiving purposes.

For more information on how personal data is used by the School more widely and for a copy of the School's Data Retention Policy please contact the Data Protection and Compliance Manager at datamanager@stedwardsoxford.org

## What decisions can you make about your information?

Data protection legislation gives you a number of rights regarding your information. Your rights are as follows:

- **Correction:** if information the School holds about you is incorrect you can ask us to correct it.
- **Access**: you can also ask what information we hold about you and be provided with a copy. This is commonly known as making a subject access request.
- **Deletion**: you can ask us to delete the information that we hold about you in certain circumstances. For example, where we no longer need the information.
- **Portability**: you can request the transfer of your information to you or to a third party in a format that can be read by computer. This applies where (a) the information has been provided by you; (b) the basis that we are relying on to

process your information is consent or contract (please see "Our lawful bases for using your information" above); and (c) the information is being processed by us on computer.

- **Restriction**: you can request that we restrict how we use your personal data.
- **Object**: you may object to us using your information that is likely to cause, or is causing damage or distress, or for the purposes of direct marketing. You can also object to decisions being taken by automated means.

Please contact the Data Protection & Compliance Manager to exercise any of your above rights if:

- you object to us using your information for marketing purposes e.g. to send you information about School events. We will stop using your information for marketing purposes if you tell us not to; or
- you would like us to update the information we hold about you; or
- you would prefer that certain information is kept confidential.

This privacy notice does not, and is not intended to, give you any rights which you did not already have. For example, it does not give you any additional contractual rights.

You should inform the School of any changes to your personal data provided to the School, so it is held up-to-date and accurately. If you fail to provide certain information when requested, we may not be able to perform our obligations under the contract we have entered with you. We may also be prevented from complying with our legal obligations (such as to ensure the welfare of your child and their classmates). Failing to provide information may also adversely affect the education and care we are able to provide to your child.

## **Audit, review and complaints**

To ensure compliance with the latest data protection legislation, the School will undertake periodic audits of systems and business processes to identify areas of non-compliance or improvement. This policy will be reviewed periodically and updated in accordance with changes in legislation.

If you believe that the School has not complied with this notice or acted otherwise than in accordance with the data protection regulation, or believe a data breach has occurred, we would ask you to contact the School's Data Protection & Compliance Manager in the first instance. The School will take all steps possible to ensure that it is rectified or corrected. All notifiable breaches will be reported to the relevant supervisory authority within the necessary time frame and guidelines.

St Edward's School is registered as the Data Controller with the Information Commissioner's Office (ICO). If you believe that the School has not complied with your data protection rights, you have the right to make a complaint to the Information Commissioner's Office (ICO). The ICO is the UK supervisory authority for data protection issues.

#### Further information and guidance

The Bursar has the overall responsibility for data protection within the School and is supported by the Data Protection & Compliance Manager, who has the delegated responsibility for overseeing the School's data practices are compliant with the relevant data protection legislation.

If you have any questions about this notice or its references, or require any further information about how the School uses your data, you can contact the Data Protection & Compliance Manager at <a href="mailto:datamanager@stedwardsoxford.org">datamanager@stedwardsoxford.org</a>, Data Protection & Compliance Manager, St Edward's School, Woodstock Road, Oxford, OX2 7NN.

The Development Director is the person responsible at our School for managing how we look after personal data and deciding how it is shared in relation to fundraising and development, and can be contacted at development@stedwardsoxford.org