

When you are accessing the parent portal with Safari on a Mac you get the error

The website "sesportal.stedwardsoxford.org" requires a client certificate. This website requires a certificate to validate your identity. Select the certificate to use when you connect to this website, and then click continue.

If you click continue you are presented with a certificate to select that looks similar to this example;

com.apple.idms.appleid.prd.75754f6f4c70695446763232497839664a78774a6

Take a note of the certificate ID and then follow the instructions below to remove this certificate.

1. Log on to your computer with an administrative account.
2. Navigate to the "Utilities" folder in the "Applications" section of the Mac hard drive.
3. Double-click on the "Keychain Access" icon to open the certificate application.
4. Select "Certificates" from the list of categories in the lower left corner of the window.
5. Click on the virtual certificate you wish to delete.
6. Go to "Edit" in the top menu bar and select "Delete." Click "Delete" to confirm the decision.

The Mac for some reason corrupts the certificate and the only way forward to is delete it and then return to the website that will reload a new certificate.